



Mike Barber

Vice President, Processing & Maintenance Operations

10/25/2022



We are Ready

Employee Complement Operational Space Package Processing Capacity Processing Precision



Sensitive Commercial Information - Do Not Disclose / Attorney-Client Privileged / Attorney Work Product

Employee Complement

Year-round approach to complement

• Expanding our Career workforce and stabilizing our Pre-career workforce with less reliance on temporary peak staff

We have a stabilized workforce well prepared for peak operations

- Improved training
- Improved retention
- Lower overtime
- Improved service





Mail Processing Workspace

58 Two to Five Year Annexes

- 46 PSA Annexes
- 12 Peak Mail Processing Annexes

18 Short Term Annexes planned for FY 2023

Leveraging our Operations workspace throughout all critical markets





Equipment

- 50 additional package processing machines deployed throughout 2022
- Additional material handling equipment
 deployments throughout 2022
- 2.93M (6.4%) daily capacity added over last peak
- 59.8M total daily package processing capacity*



*Capacity calculated at 20 hours per day



Processing Precision

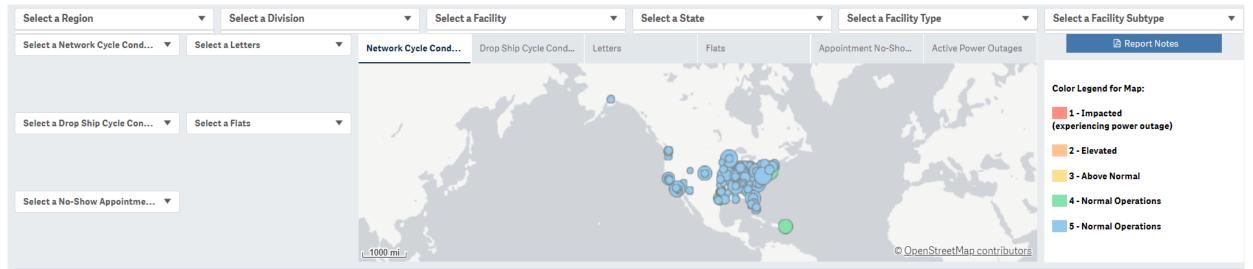
On time completion of Letter, Flat and Package sorting operations increased throughout FY22

Added a trip departure time component for FY23 to enhance Processing Precision





Industry Connect Dashboard



Facility Name	Q NASS Code	Q	Network Cycle Condition	Drop Ship Cycle Condition	Letters	Flats	No-Show Appointment %
Akron OH P&DC	442						
Albany NY P&DC	120						
Anaheim CA P&DF	928						
Anchorage AK P&DC	995						
Atlanta GA NDC	30Z						
Atlanta GA P&DC	303						
Austin TX Annex	786PM						
Austin TX P&DC	786						
Baltimore MD P&DC	212						



Communications - Peak

Peak Season Industry Calls Webinars start November 2nd

- Time: 1:00 -1:30PM (1300 1330 hrs.) ET, Mon Wed Fri ٠
- Industry Alert and Registration information due on or about October 26th

Industry Alerts

• Please ensure your business team(s) receive Industry Alerts for situational awareness

Service Alerts Page on USPS.com [Service alerts - Newsroom - About.usps.com]

The Service Alert Map is a great resource for any facility closures or weather events

PostalPro

Provides updates and insights or Postal and Industry business actions and updates

Industry Connect Dashboard

- Provides (as previously shown) facility fluidity and if a location or plant in currently impacted
- Conditions primarily updated hourly



Industry Engagement

Thank you for your communication and engagement

Looking forward with Industry in 2023

- Continue engagement by working through MTAC User Groups (UG) and Work Groups (WG)
- Notify your postal reps immediately when you have any issues or concerns allows for capture of common concerns, resolutions and if need, escalations
- Looking forward to another successful year and peak season

